

## Multi-Factor Authentication (MFA) Risk Acknowledgment and Release Form

Multi-Factor Authentication (MFA) is a critical security feature that helps protect Microsoft Office 365 accounts from unauthorized access by requiring more than just a password to log in. Disabling MFA significantly reduces account security and increases the risk of compromise.

## Risks of Disabling MFA

- Increased Risk of Account Compromise Without MFA, accounts are more vulnerable to phishing attacks, stolen passwords, and brute-force login attempts.
- Potential Data Breaches Unauthorized access may result in the loss, theft, or exposure of sensitive company and client data.
- Business Disruption A compromised account can be used to send spam, spread malware, or impersonate your organization, potentially causing downtime or reputational damage.
- Financial and Legal Liability Security incidents may result in financial loss, regulatory fines, or legal action, especially if personal or confidential information is exposed.

## What Microsoft Says About MFA

"99.9% of account compromise could be stopped by using multifactor authentication, which is a feature that security defaults provides. Microsoft's security teams see a drop of 80% in compromise rate when security defaults are enabled."

Source: Microsoft Security Blog (Aug 20, 2019) and Microsoft Learn (accessed 2025).

## **Acknowledgment and Acceptance**

By signing below, you confirm that you:

- Understand the security benefits of MFA and the risks of disabling it.
- Have requested that Nelson Technology disable MFA for your Office 365 tenant.
- Accept full responsibility for any consequences arising from the absence of MFA.
- Release Nelson Technology, its employees, and its affiliates from any liability related to security incidents, breaches, or losses that may occur as a result of disabling MFA.

Client Name:	
Company Name:	
Date: Client Digital Signature:	Date:
Client Printed Name:	
Title/Position: MSP Representative Digital Signature:	Date: